## "What If" Alternative Action Plan

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| Problem | Solution Options |
| Missed the bus | 1. Wait at stop for next bus. <br> 2. Refer to travel plan to see if I can take an alternate bus to get to the desired destination. <br> 3. Call a family member for help. |
| Missed getting off the bus at the right stop and went 1 stop too far. | 1. Get off bus at next stop and walk back to where I was supposed to get off. <br> 2. Ask bus driver if another bus route will get me back to the right stop. <br> 3. Call a family member for help. |
| Missed my stop and ended up too far away to walk back. | 1. Ask the bus driver for help using my prepared Travel Plan Communication Card. <br> 2. Ask bus driver if another bus route will get me back to my original destination. <br> 3. Call a family member for help. |
| Missed my stop and do not know where I am. | 1. Ask bus driver where I am and how I can get back to my destination. <br> 2. Check to see if I recognize any landmarks that will help me navigate my way home. <br> 3. Call a family member for help. |
| Someone is bothering me on the bus and I don't feel comfortable | 1. Get up and move to a different seat on the bus/train. <br> 2. Ask bus driver for help. <br> 3. Ignore the person because sometime saying something makes the other person angry. <br> 4. Anonymously text the help line at 74100 or push the help button. <br> 5. Call a family member and ask for a ride to destination. |
| Another passenger is misbehaving and breaking transit rules | 1. Get off bus at next stop and wait for the next bus to come. <br> 2. Move to a different area/seat. <br> 3. Ignore the person because sometime saying something makes the other person angry. <br> 4. Anonymously text the help line at 74100 or push help button. <br> 5. Call a family member and ask for a ride to destination. |

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